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NSW Therapeutic Advisory Group

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Indicators update

Indicator evaluation well on the way

Education sessions have been completed for the 31 hospitals across Australia who are helping to evaluate the indicators.

For the evaluation, each hospital has been asked to assess content validity of the entire set. This stage involves assessing the indicators for their appropriateness for inclusion in the indicator set.

Additionally, each hospital has been assigned 10 indicators to evaluate more closely. This involves collecting data from approximately 10 records for each indicator. We have had very positive feedback to date from participating hospitals regarding the project with a number of hospitals commenting they are happy to be seen as leaders in this area.

Additional consultation

The project team is undertaking a parallel consultation process with other interested groups and individuals, in particular to gain further feedback regarding content validity of the proposed indicators. If you would like input into this consultation process please contact the project team.

Plans for evaluation of feedback

The feedback from the participating hospitals and additional groups will inform the development of the final indicator set.

We are planning to hold a workshop at the end of the evaluation phase to resolve any outstanding issues that arise from the evaluation feedback.

Timelines

Indicator evaluation and analysis of feedback is expected to take until April 2007 and we plan to have the revised manual of indicators completed by July.

ISMP tools update

Where are we at?

Revisions to the two ISMP tools are now complete and work has commenced on the web-based reporting application. The web-based survey form will allow hospitals to enter their scores and receive a report back in real time. The online application will also facilitate comparisons with other peer group hospitals.

The tools are expected to be formally launched in NSW in early 2007 after which they will be made available to hospitals nationally.

Monitoring improvements using indicators

Indicators can give a ward, department or hospital some idea of how well a process or system is performing. By plotting results on a control chart over time it is possible to:

- Determine the stability of a system or process
- Understand the inherent variability in the system or process
- Predict future performance of the system
- Determine the capacity of the system to improve
- Identify problematic areas for further analysis
- Decide where action is needed
- Monitor impact of changes in systems or processes

THANK YOU to all hospitals and individuals who have contributed their time to the PIMS project during 2006.

Best wishes for the festive season. We hope you have a safe and happy Christmas and we look forward to working with you again in 2007.

The PIMS project team